

# USG DUROCK® BRAND CEMENT BOARD EXTERIOR INSTALLATION TEN-YEAR LIMITED WARRANTY

---

The information contained in this document applies to USG Durock® Brand Cement Board with EdgeGuard™.

---

## WHAT IS COVERED?

United States Gypsum Company warrants that Durock cement board products manufactured and sold by United States Gypsum Company for use in exterior wall and ceiling construction, including Direct-Applied Exterior Finish Systems, Exterior Insulation And Finish Systems, Exterior Ceramic Tile and Masonry Veneer Systems, shall be free from defects in the manufacture of materials. This warranty extends to dealers who sell our products, contractors who install our products, general contractors and all owners of the building within the warranty period.

---

## HOW LONG DOES THE COVERAGE LAST?

This warranty runs for ten (10) years beginning on the date of installation of either Durock cement board product on the building.

---

## WHAT IS NOT COVERED?

United States Gypsum shall not be liable for any loss resulting from:

1. Installation practices not in accordance with United States Gypsum Company's current installation instructions.
2. Installation practices not in accordance with the installation of the manufacturer of any exterior cladding product or system attached to both of the cement board products.
3. Failure of the owner to maintain the building with reasonable care.
4. Normal conditions such as latex leaching, efflorescence, staining and wear.
5. Mishandling, misuse, improper storage or improper application.
6. Damage due to structural movement of the building or failure of the structural material to which either cement board product is attached.
7. Damage arising from acts of God, such as earthquakes, storms, floods, etc.

This warranty does not cover defects resulting from the use of other manufacturers' products unless these products are specifically recommended or approved in writing by the United States Gypsum Company for use with either cement board product.

United States Gypsum Company will not be responsible for water damage, including insect, fungus and mold infestation caused by leaky windows and doors, or by failure to properly apply seal, flash and weep windows, doors, other wall penetrations and ends. Consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above exclusions and limitations may not apply to your state.

---

## WHAT WILL UNITED STATES GYPSUM COMPANY DO?

United States Gypsum will, at its option, replace either cement board product in the affected area of the building or refund the purchase price.

---

## HOW DO I GET SERVICE?

Within 30 days of the time you discover any problem with either of the Durock cement board products, write to us including a brief description of the problem and photographs if available. Also include any sales receipts, invoice or other evidence indicating the date of installation. Please send this to:

United States Gypsum Company  
Department #830-001  
550 West Adams Street  
Chicago, IL 60661

**HOW DOES STATE LAW APPLY?**

**DOES THIS WARRANTY APPLY  
OUTSIDE THE U.S.?**

This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

---

This warranty applies to products manufactured by United States Gypsum Company or USG Interiors, LLC that are used in the United States. For the application of this warranty to products used outside the United States, please see <https://www.usg.com/warranty>.

**Effective Date: February 1, 2018**

**TRADEMARKS**

The trademarks USG, DUROCK, IT'S YOUR WORLD. BUILD IT., the USG logo, the design elements and colors, and related marks are trademarks of USG Corporation or its affiliates.

**NOTE**

The information in this document is subject to change without notice. USG Corp. assumes no responsibility for any errors that may inadvertently appear in this document. Consult your USG Company sales office or representative for information.

800 USG.4YOU  
800 (874-4968)  
[usg.com](http://usg.com)

Manufactured by or for  
United States Gypsum Company  
550 West Adams Street  
Chicago, IL 60661

CB446-USA-ENG/rev. 2-21  
© 2021 USG Corporation and/or  
its affiliates. All rights reserved.  
Printed in U.S.A.

