

USG LEVELROCK® BRAND USG DUROCK™ BRAND PERFORMANCE FLOORING PRODUCTS

TWO-YEAR LIMITED WARRANTY FOR USG LEVELROCK APPLICATORS

WHAT IS COVERED?

United States Gypsum Company ("USG") warrants that the USG Levelrock® Brand and USG Durock™ Brand Performance Flooring Products installed by USG Levelrock Applicators and described below will not break down or lose their strength due to a manufacturing defect for two years from the date of installation of the product in the building. The products covered by this warranty include:

UNDERLAYMENTS

USG Levelrock® 2500 Floor Underlayment*
USG Levelrock® 3500 Floor Underlayment*
USG Levelrock® 4500 Floor Underlayment*
USG Levelrock® CSD® Early Exposure™ Floor Underlayment*
USG Levelrock® Commercial RH Floor Underlayment*
USG Levelrock® RH Floor Underlayment*
USG Levelrock® UltraArmor™ Floor Underlayment*
USG Durock™ EcoCap™ Self-Leveling Underlayment
USG Durock™ Multi-Use Self-Leveling Underlayment
USG Durock™ ProFlow™ Self-Leveling Underlayment
USG Durock™ Quik-Cover™ Self-Leveling Underlayment
USG Durock™ Quik-Top™ White Self-Leveling Underlayment*
USG Durock™ Quik-Top™ Gray Self-Leveling Underlayment*
USG Durock™ Surface™ Self-Leveling Underlayment
USG Durock™ Speed™ Self-Leveling Underlayment
USG Durock™ UltraCap™ Self-Leveling Underlayment
USG Durock™ Multi-Use Pro Self-Leveling Underlayment
USG Durock™ Surface™ Pro Self-Leveling Underlayment*
USG Durock™ UltraCap® Pro Self-Leveling Underlayment
USG Durock™ PWT Pro Self-Leveling Topping
USG Durock™ UltraCap® White Self-Leveling Topping
USG Levelrock® Pre-Pour™ Liquid Underlayment
USG Levelrock® Pre-Pour™ Liquid Activator
USG Levelrock® Drylight™ Smart Fill
USG Levelrock® Drylight™ Smart Foam

PRIMERS AND SEALERS

USG Levelrock® All Purpose Sealer
USG Levelrock® CSD™ Primer
USG Levelrock® Acrylic Concrete Primer
USG Levelrock® Wood Primer
USG Durock™ ESB™ Primer
USG Durock™ EW2™ Primer
USG Durock™ Fusion™ Primer
USG Durock™ Primer-Sealer
USG Durock™ X2 Primer-Sealer

MOISTURE MITIGATION

USG Durock™ RH-100™ Moisture Vapor Reducer

WHAT IS COVERED? CONT.**PATCHES AND SKIM COATS**

USG Durock™ Advanced Skim Coat™ Floor Patch
 USG Durock™ EXG™ Concrete Repair Patch
 USG Durock™ Matrix™ Bond Enhancer
 USG Durock™ NE Floor Patch
 USG Durock™ Quik-Ramp™ Floor Patch
 USG Durock™ Tuf-Skim™ Floor Patch
 USG Durock™ X Floor Patch

SOUND ATTENUATION

USG Levelrock® D20 PLUS™ Low Profile Sound Mat
 USG Levelrock® SAM-CSD™ Sound Attenuation Mat
 USG Levelrock® SAM-N12™ Sound Attenuation Mat
 USG Levelrock® SAM-N25™ Sound Attenuation Mat
 USG Levelrock® SAM-N40™ Sound Attenuation Mat
 USG Levelrock® SAM-N75™ Sound Attenuation Mat
 USG Levelrock® SAM-N12™ Ultra Sound Attenuation Mat
 USG Levelrock® SAM-N25™ Ultra Sound Attenuation Mat
 USG Levelrock® SAM-N75™ Ultra Sound Attenuation Mat
 USG Levelrock® SRB™ Sound Reduction Board
 USG Levelrock® SRM-25™ Ready Seam™ Sound Reduction Mat

ACCESSORIES

USG Levelrock™ Crack Suppression Mat (CSM)
 USG Levelrock® Perimeter Isolation Strip
 USG Levelrock™ RH Accelerator
 USG Levelrock™ No-Go™ Hydration Inhibitor

* **NOTE** May include Fiber-Reinforced (FR), FR Green, Pre-Sanded and/or Green products

Refer to our Web sites (usg.com and pourlevelrock.com) for a current listing of products covered by this warranty. This warranty does not cover the radiant heat systems used in conjunction with USG Levelrock® Brand and USG Durock™ Brand Performance Flooring Products. This warranty extends to general contractors and all owners of the building within the warranty period for materials that were installed by authorized USG Levelrock® Applicators.

HOW LONG DOES COVERAGE LAST?

This warranty runs for a period of two years beginning on the date of installation of the products in the building. You must make a claim within the time limits set forth in the section "How Do I Get Service?"

WHAT IS NOT COVERED?

USG shall not be liable for any loss resulting from any of the following:

1. Performance of radiant heat systems.
2. Installation practices not in accordance with USG's published recommendations and specifications. These recommendations and specifications are detailed in the current literature for the corresponding USG Levelrock and USG Durock™ Performance Flooring Products listed on pgs. 1 & 2 in "What is Covered?" and can be found on usg.com and pourlevelrock.com.
3. Failure of the owner to maintain the building with reasonable care.
4. Installation by other than a USG Levelrock authorized applicator.
5. Mishandling, misuse or improper storage.
6. Physical abuse, plumbing or roof leaks, structural building movement, or substrate or subfloor irregularities.
7. Fire, storm or other acts of nature.
8. Defects resulting from the use of other manufacturers' products.
9. Damage caused by other trades during construction.
10. Field performance of sound systems.
11. Mold or mildew, or efflorescence.
12. Products not manufactured or bearing the USG Levelrock® or USG Durock™ name.

In addition:

13. Consequential, incidental, special, or indirect damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

WHAT IS NOT COVERED? CONT.

14. USG DISCLAIMS ALL EXPRESS OR IMPLIED WARRANTIES OF MERCHANTABILITY.
15. USG assumes no responsibility that the USG Levelrock® or USG Durock™ Performance Flooring Product(s) will be fit for any particular purpose for which you may be buying the product, except as explicitly provided in this Warranty. IN OTHER WORDS, USG DISCLAIMS ALL EXPRESS OR IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE.
16. This Warranty will be the exclusive remedy for all persons entitled to warranty coverage as described above. No other remedy shall be applicable.

WHAT WILL UNITED STATES GYPSUM COMPANY DO?

USG will replace the USG Levelrock® and USG Durock™ Performance Flooring Product(s) in the affected area of the building or refund the purchase price, at USG's option. This coverage is limited to the material costs of the USG Levelrock® and USG Durock™ Performance Flooring Product(s) only. It does not include costs of labor, floor-covering materials, or any other costs associated with material replacement.

HOW DO I GET SERVICE?

To make a claim under this warranty, you must notify your USG Performance Flooring Technical Representative in writing within thirty (30) days of the time you discover any problem with the listed USG Levelrock® and USG Durock™ Performance Flooring Product(s). Claims made after two years from the date of the installation of the products in the building are not covered regardless of the date of discovery of the alleged problem. You will be requested to provide any sales receipt, invoice or other evidence indicating the approximate date of installation. Photographs of the affected area are often helpful. If you need additional copies of our product literature, please visit usg.com or pourlevelrock.com or phone 888 874-2450.

HOW DOES STATE LAW APPLY?

This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Effective Date: October 12, 2017.

TRADEMARKS

The trademarks USG, ADVANCED SKIM COAT, CSD, D20 PLUS, DRYLIGHT, DUROCK, EARLY EXPOSURE, ECOCAP, ESB, EW2, EXG, FUSION, LEVELROCK, MATRIX, NO-GO, PRE-POUR, PROFLOW, QUIK-COVER, QUIK-RAMP, QUIK-TOP, READY SEAM, RH-100, SAM-CSD, SAM-N12, SAM-N25, SAM-N40, SAM-N75, SPEED, SRB, SRM-25, SURFACE, TUF-SKIM, ULTRAARMOR, ULTRACAP, IT'S YOUR WORLD, BUILD IT., the USG logo, the design elements and colors and related marks are trademarks of USG Corporation or its affiliates.

NOTE

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