

Effective Date:  
October 1, 2009

# SHEETROCK® Glass-Mat Liner Panels

## Limited Warranty

### What Is Covered?

United States Gypsum Company ("USG") warrants that its SHEETROCK® brand glass-mat liner ("Product") shall be free from defects in the manufacture of materials and meets or exceeds all the criteria for ASTM C1658. In particular, SHEETROCK glass-mat liner meets all the performance parameters described in USG submittal sheet WB2483. The specific claims in the submittal sheet are incorporated by reference in this warranty.

This warranty extends to dealers who sell our products, contractors who install our products, and all owners of the building within the warranty period.

In addition, USG further warrants to the contractor installing the Product that it will not delaminate or deteriorate for up to 12 months after installation, with the exceptions of hurricanes, tropical storms, tornadoes, high winds, hailstorms, earthquakes, sandstorms and immersion pooling or cascading of water.

### How Long Does Coverage Last?

The warranty against all defects in manufacturing runs for a period of five years beginning on the date of installation of the Product in the building. The contractor-specific warranty relating to installation of the Product runs for a period of 12 months from the time the Product is installed.

### What Is Not Covered?

USG shall not be responsible for any loss resulting from any of the following:

- Storage, design and installation practices not in accordance with the published recommendations and specifications of USG (see USG submittal sheet WB2483).
- Structural movement or defects in the manufacture or application of other manufacturers' materials.
- Moisture intrusion defects including insect, fungus, bacteria and mold infestation.
- Failure of the owner to maintain the building with reasonable care.

### Exclusion of Other Warranties; Limitation of Damages; Effect of State Law

THIS WARRANTY STATES THE FULL EXTENT OF THE RESPONSIBILITY OF USG FOR DEFECTS IN THE PRODUCT AND ALL OTHER WARRANTIES, ESPECIALLY WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED. CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE NOT COVERED UNDER THIS WARRANTY.

Some states do not allow the exclusion or limitation of warranties or do not allow the exclusion or limitation of incidental or consequential damages, so the above disclaimers may not apply to you.

### What Will USG Do?

USG will, at its option, replace the goods or refund the purchase price, and, where the Product has already been installed, pay reasonable labor costs to fix damage caused by a defect in the Product, up to a maximum amount equal to two (2) times the original uninstalled purchase price of the non-conforming panels.

### How Do I Get Service?

As soon as practical, and in any event within thirty (30) days of the time you discover a problem, write to us, including a brief description of the problem. Photographs and videotape of the damaged area are often very helpful. Please also include any sales receipt, invoice or other evidence indicating the date of installation. Please send all this to: United States Gypsum Company, Dept. 143-8, 550 West Adams Street, Chicago, IL 60661. If you want additional copies of the applicable product literature, please visit [usg.com](http://usg.com) or write to us at the below address.



Manufactured by  
United States Gypsum Company  
550 West Adams Street  
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800-USG-4YOU  
(874.4968)  
[usg.com](http://usg.com)

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