

**Warranty**  
**Effective Date:**  
**June 25, 2012**

# Strait-Flex Limited Warranty

STRAIT-FLEX INTERNATIONAL, INC. gives the following comprehensive warranties of Strait-Flex products when installed properly per Strait-Flex's specifications in a sound structure on a permanent foundation.

## **Tapes and Trims**

**Edge Cracks and Flange Deformations** Up to \$1,000 per 1000 square foot of floor space per structure. For example, a 2,500 square foot house will have a \$2,500 guarantee against edge cracks or flange deformations. STRAIT-FLEX products will not edge crack and deform along the flange. Edge cracks are defined as cracks in the joint compound that cover the drywall corner along the two long edges of the drywall corner. Flange deformations are defined as corner beads popping and forcing the dried joint compound out but not cracking it caused from a PVC flange in a paper faced composite tape. Strait-Flex products withstand reasonable forces that cause edge cracking and flange deformation: shrinking lumber and settling structures are the most common. Warranty does not apply to impacts.

## **Tools**

Strait-Flex warrants its tools against defects in material and workmanship for a period of three years from the date of purchase. Strait-Flex International, Inc. will replace with a comparable or superior unit, providing it is returned to Strait-Flex with proof of purchase and transportation charges prepaid.

## **X-Crack**

**Forever Guarantee** Strait-Flex International, Inc. warrants its Strait-Flex X-Crack against ceiling cracks for the lifetime of the structure up to \$1,000 per 1000 square foot of floor space per structure. X-Crack guarantees no cracks in ceiling applications when X-Crack is installed in conjunction with Mid-Flex and Wide-Flex.

## **General Provisions**

### **Exceptions To Warranty**

1. All Strait-Flex products must be installed in strict accordance with the Strait-Flex's manufacturer's specifications.
2. Edge cracks and flange deformations (product failure) caused by impacts are excluded.
3. Product failure caused by water damage is excluded.
4. Structure must be built according to applicable building codes.
5. Structure must be built in a sound structure on a permanent foundation.
6. Product failure caused by acts of God, and severe forces of nature; tornadoes, floods, hurricanes, are excluded.
7. Warranty applies for a period of three years after actual completion of all work.
8. Blisters along paper flange are caused by improper installation and are excluded.

The above warranties apply to structures that have normal settlement after construction but not to abnormal structural shifting of a building caused by acts of God; tornadoes, floods, hurricanes or other abnormal structural shifting or damage. Claims under this Strait-Flex comprehensive warranty must be made in writing. Strait-Flex International, Inc. shall not be liable for any indirect, incidental, consequential, punitive, special or exemplary losses or damages.

### **Product Information**

See [cgcinc.com](http://cgcinc.com) for the most up-to-date product information.

### **Trademarks**

The CGC logo is a trademark of CGC Inc.

### **Note**

Products described here may not be available in all geographic markets. Consult your CGC Inc. sales office or representative for information.

### **Safety First!**

Follow good safety/industrial hygiene practices during installation. Wear appropriate personal protective equipment. Read MSDS and literature before specification and installation.