



CGC, INC. STANDARD LIMITED WARRANTY

The following Limited Warranty applies to products manufactured and sold by CGC, Inc. (“CGC”) that a) are used in Canada and b) NOT covered by a product-specific warranty at the time of the order acknowledgement for such product. For products that are covered by a product-specific warranty, that specific warranty applies to your purchase and not this Limited Warranty. To find out if a product is covered by a product-specific warranty, please visit the [Warranty Page](#) or www.cgcinc.com and search for “warranty” or the product name. If you are a consumer covered by the Quebec Consumer Protection Act, this Limited Warranty does not apply to you. For more information about your rights, please see the end of this Limited Warranty.

What is Covered? CGC warrants that all products manufactured by it are free from defects in material and workmanship at the time of manufacture. This Limited Warranty extends to the entity that purchased the products directly from CGC,¹ dealers that sold the products in their original packaging, the contractor that first installed the products, and the owner of the building in which the products were originally installed.

What Will CGC Do? CGC’s liability is expressly limited to the replacement (in the form originally shipped) of products not complying with this Limited Warranty, or, at our election, to the repayment of, or crediting the warranty holder with, an amount equal to the purchase price of such products. This limitation applies whether claims are for breach of warranty or negligence.

What is the Period of Coverage? This Limited Warranty runs for one year from the date of original purchase, and you must give CGC written notice of a warranty claim no later than thirty (30) days from the date the claimed defect was discovered or by reasonable inspection should have been discovered. Your written warranty claim should include a brief description of the problem, photographs if available, and any sales receipts, invoices or other information indicating the date of purchase and installation. Please send this information to:

CGC Inc.
350 Burnhamthorpe Road West, 5th Floor
Mississauga, ON L5B 3J1 800.387.2690 Or email to: warranty-info@cgcinc.com

What is Not Covered? CGC shall not be liable under this Limited Warranty if any loss or damage was caused by improper application, storage, or use of the products, or if the products were not applied and used according to the current printed directions and specifications, free copies of which are available on www.cgcinc.com.

¹ Except to the extent directly inconsistent with this Limited Warranty, CGC’s terms and conditions of sale to the direct buyer, including without limitation, any arbitration provision, shall apply to all claims made by the direct buyer under this Limited Warranty.



Other Important Information About Exclusions and Limitations: THE LIMITED WARRANTY IS NON-ASSIGNABLE. THE LIMITED WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY IMPLIED WARRANTIES ALLEGEDLY ARISING FROM A COURSE OF DEALING OR TRADE, EXCEPT WHERE PURCHASE OF THE GOODS IS SUBJECT TO CONSUMER PRODUCT WARRANTY LAWS, IN WHICH INSTANCES, ANY APPLICABLE LIMITED WARRANTIES ARE LIMITED TO THE PERIOD OF THE APPLICABLE WRITTEN WARRANTY, OR SUCH SHORTER PERIOD AS PERMITTED OR REQUIRED UNDER APPLICABLE LAW. CGC SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES. SOME PROVINCES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS; SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER LEGAL RIGHTS WHICH MAY VARY BY PROVINCE.

TO CONSUMERS AS DEFINED IN THE QUEBEC CONSUMER PROTECTION ACT: UNDER THE QUEBEC CONSUMER PROTECTION ACT, MANUFACTURERS MUST PROVIDE A WARRANTY TO CONSUMERS, AS DEFINED IN THE ACT, THAT THE MANUFACTURER'S PRODUCTS SHALL BE FIT FOR THE PURPOSE FOR WHICH SUCH PRODUCTS OF THAT KIND ARE ORDINARILY USED AND THAT THE PRODUCTS MUST BE DURABLE IN NORMAL USE FOR A REASONABLE LENGTH OF TIME, HAVING REGARD TO THEIR PRICE AND OTHER FACTORS. FOR MORE INFORMATION ABOUT YOUR RIGHTS, YOU SHOULD CONSULT THE QUEBEC CONSUMER PROTECTION ACT AT <https://www.educaloi.qc.ca/en/capsules/legal-warranty-automatic-protection-consumers>.