

# USG SHEETROCK® BRAND GLASS-MAT PANELS MOLD TOUGH® LIMITED WARRANTY

## WHAT IS COVERED?

United States Gypsum Company (“USG”) warrants that its Sheetrock® Brand Glass-Mat Panels Mold Tough® (“Product”) shall be free from manufacturing defects and meets or exceeds all the criteria for ASTM C1658. In particular, Sheetrock Brand Glass-Mat Panels Mold Tough® meets all the performance parameters described in USG submittal sheet WB2563. The specific claims in the submittal sheet are incorporated by reference in this warranty.

This warranty extends to dealers who sell our products, contractors who install our products and all owners of the building within the warranty period.

In addition, USG further warrants to the contractor installing the Product that it will not delaminate or deteriorate for up to 12 months after installation, with the exceptions of hurricanes, tropical storms, tornadoes, high winds, hailstorms, earthquakes, sandstorms and immersion in pooling or cascading water.

## HOW LONG DOES COVERAGE LAST?

The warranty against all manufacturing defects runs for a period of 3 years beginning on the date of installation of the Product in the building. The contractor-specific warranty relating to installation of the Product runs for a period of 12 months from the time the Product is installed.

## WHAT IS NOT COVERED?

USG shall not be responsible for any loss resulting from any of the following:

- Storage, design and installation practices not in accordance with the published recommendations and specifications of USG (see USG submittal sheet WB2563).
- Structural movement or defects in the manufacture or application of other manufacturers’ materials.
- Moisture intrusion defects including insect, fungus, bacteria and mold infestation.
- Failure of the owner to maintain the building with reasonable care.

## WHAT WILL USG DO?

USG will, at its option, replace the goods or refund the purchase price, and, where the Product has already been installed, pay reasonable labor costs to fix damage caused by a defect in the Product, up to a maximum amount equal to two (2) times the original uninstalled purchase price of the non-conforming panels.

## HOW DO I GET SERVICE?

As soon as practical, and in any event within thirty (30) days of the time you discover a problem, write to us, including a brief description of the problem. Photographs and videotape of the damaged area are often very helpful. Please also include any sales receipt, invoice or other evidence indicating the date of installation. Please send all this to: United States Gypsum Company, Dept. 143-8, 550 West Adams Street, Chicago, IL 60661. If you want additional copies of the applicable product literature, please visit [usg.com](http://usg.com) or write to us at the below address.

## DISCLAIMER OF OTHER WARRANTIES; LIMITATION OF KINDS OF DAMAGES; RECOVERABLE; EFFECT OF STATE LAW.

USG undertakes no responsibility for the quality of the product except as provided above in this Warranty. In other words, USG disclaims all express or implied warranties of merchantability.

USG assumes no responsibility that the product will be fit for any particular purpose for which you may be buying this product, except as provided above in this warranty. In other words, USG disclaims all express or implied warranties of fitness for a particular purpose.

USG will not be responsible under this warranty for any incidental, special, indirect or consequential damages resulting from a defect in the product.

This warranty will be the exclusive remedy for all persons entitled to warranty coverage as described above. No other remedy shall be applicable.

Some states limit or do not allow the disclaimer of certain remedies or the exclusion of incidental or consequential damages, so the exclusions and limitations of remedies and damages in this section may not apply to you.

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## WARRANTY INFORMATION FOR PRODUCTS USED OUTSIDE OF THE US

This warranty applies to products manufactured by United States Gypsum Company or USG Interiors, LLC that are used in the United States. For the application of this warranty to products used outside the United States, please see <https://www.usg.com/warranty>

### TRADEMARKS

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[usg.com](http://usg.com)

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