CEILING MAINTENANCE
INSTRUCTION GUIDE
Choosing the best ceiling for your project can make all the difference. When maintenance is necessary, certain procedures should be followed to protect the appearance and high performance of acoustical panels.

**PRODUCT CATEGORIES**

- **A** Cast Mineral Fiber
- **B** Fiberglass
- **B’** Fiberglass with water repellent surface
- **C** Gypsum Panel with vinyl laminated face
- **D** Wet-formed mineral fiber
- **D’** Wet-formed vinyl-laminated face mineral fiber
- **D’** Wet-formed scrim faced mineral fiber
- **D’** Wet-formed ceramic bonded mineral fiber
- **D’** Wet-formed mineral fiber with scrubbable finish

**PRODUCTS**

- **A** Aspen™
- **D** Astro™
- **D** Clean Room™
- **D** Eclipse™
- **D’** Eclipse’ High NRC
- **A** F’ Fissured™ Basic
- **D** Fissured™
- **A** Frost™ Basic
- **A** Frost™
- **D** Frost™ High NRC / High CAC
- **A** Glacier™ Basic
- **B** Halcyon™
- **B’** Halcyon’ Healthcare
- **B** Halcyon™ Planks & Large Sizes
- **D’** Kitchen Lay-in Panel
- **D’** Mars™
- **D’** Mars’ Healthcare
- **D’** Mars’ Healthcare High NRC / High CAC
- **D’** Mars’ High NRC / High CAC

**CLEANING**

- **A, B, B’, C, D, D’, D”, D’, D”, D’** Clean with a soft brush or vacuum. Any dusting concerns for D panels, caused by punched perforations on black mineral fiber panels, can be removed by using an Ostrich feather duster.
- **B, B’, C, D, D’, D”, D’** Panel can be cleaned more thoroughly using a clean white cloth with water or a mild detergent and wiping the panels surface.

**TOUCH UP OR REPAINTING OF CEILING PANEL FACES AND EDGES**

- **CATEGORY A PANELS**
  - **D’** Mars’ Planks & Large Sizes
  - **D’** Millenias™
  - **D’** Millenias™ High NRC
  - **D’** Olympia ‘Micro
  - **D’** Orion™
  - **D’** Pebbled™
  - **B’** Premier Hi-Life™
  - **B’** Premier Nubby™
  - **B’** Radar™ Basic
  - **D”** Radar Ceramic
  - **D’”** Radar High NRC
  - **D’”** Radar Illusion™
  - **D”** Radar Education
  - **D”** Radar Open Plan
  - **A&D** Renditions™
  - **D** Ric Rac™
  - **A** Sandrift™
  - **C** Sheetrock® Lay-in Gypsum Panels
  - **D** Touchstone™

- **CATEGORY B AND B’ PANELS**
  - **Fiberglass**

- **CLEANROOM PANELS**
  - **D’** Fissured™
  - **D’** Miter
  - **D’** Radar
  - **D’** Radar Touchstone™
  - **D’** Radar Touchstone™
  - **C’** Radar

Any repainting or touch up of the products must be as allowed in USG’s Ceilings Commercial Application Warranty (SC2102). Please note that not all products can be repainted and that repainting will affect acoustical performance, appearance, microbial resistance, flame spread and smoke developed ratings, dimensional stability ( sag and corner uplift), and ventilation through the ceiling panels or tiles. USG will not be responsible for the finished appearance or performance of any field painted ceiling panels.

All warranties will be voided by field painting. USG recommends replacing ceiling panels instead of field painting, but if field painting of either the edge or face of the panel is required the following information can be used to help select an appropriate paint type.

A white vinyl acrylic flat wall or ceiling paint is recommended. Note: For high LR and colored cast panels, request a color chip through your USG sales representative.

USG Halcyon Touch-up Edge Paint is recommended for treating field cut reveal edges. All field cut edges “exposed to view” should be colored to match the factory finish of the panel.

**CLEANROOM PANELS**

- **USG Clean Room™ Panels (D’)**
- **USG Mars™ Healthcare Clean Room (D’)**
- **USG Sheetrock® Lay-in Gypsum Panels (C)**

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**Panels can be disinfected by lightly spraying the surface and wiping clean with a clean white cloth.**

Acceptable colorless disinfectants include Hydrogen peroxide, Isopropyl alcohol, Quaternary detergent and wiping the panels surface.

Any panel can be cleaned more thoroughly using a clean, white cloth with water or a mild detergent and wiping the panels surface.

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For more information on these resources or other questions on USG Ceilings, please contact your local USG or CGC Sales Representative.

**PRODUCT INFORMATION**

usg.com or cgcinc.com

**CUSTOMER SERVICE**

USG: 800 950-3839  
CGC: 800 387-2690